

LEARNING ACTIVITY 1

Name	
NIM	
Day/Date/Time of submission	

Click the following link and listen to the four dialogs.

<https://www.linguahouse.com/esl-lesson-plans/business-english/complaining-and-apologizing/audioplayer/complaining-and-apologizing-ex2>

Then, complete the following table.

Dialog	Problem	Solutions
Dialog 1		
Dialog 2		
Dialog 3		
Dialog 4		